

ADDENDUM NO. 04

**TENDER NUMBER:
OAG/OT/09/2025-2026 - PROVISION OF MICROSOFT AZURE SUBSCRIPTIONS
(AZURE LOCAL)**

Reference is made to the below listed tenders which were published on the Public Procurement Information Portal www.tenders.go.ke and on the Office of the Auditor-General's website www.oagkenya.go.ke on 9 February 2026 and Addendum No. 01, 02 and Addendum No. 03. We wish to make the following additional clarifications:

S/No	Section in the Tender Document	Requirement/Query	Clarification
1.	PART II SECTION 5 – SPECIFICATI ONS	Which product do you mean by “Azure Stack”? Azure Local (Azure Stack HCI) / Azure Stack Hub / Azure Stack Edge?	<ul style="list-style-type: none"> Refer to Requirement 1 Pg 36
2.	PART II SECTION 5 – SPECIFICATI ONS	Connectivity model: Should the solution operate connected to Azure, partially connected, or fully disconnected/air-gapped?	<ul style="list-style-type: none"> Air-gapped
3.	PART II SECTION 5 – SPECIFICATI ONS	Management plane: Confirm expectation that Azure Arc will be the unified control plane (inventory, governance, security, automation).	<ul style="list-style-type: none"> Azure Arc is the unified control plane, including Azure Local resources.
4.	PART II SECTION 5 – SPECIFICATI ONS	<ol style="list-style-type: none"> What are the critical workloads intended to run on Azure Local (VMs, databases, file services, VDI, apps, AKS workloads)? For each workload: current sizing (vCPU/RAM/storage/IOPS/throughput), growth projections, and peak usage windows. 	<ul style="list-style-type: none"> For all the three questions, please refer to REQUIREMENT Nos. 2, 2.1, 2.2 and 2.3

		3. Low-latency systems: Which apps are “low latency,” and what are the target latency thresholds (intra-cluster, SAN, user access, and Azure connectivity)?	
5.	PART II SECTION 5 – SPECIFICATI ONS	What is the Target availability (e.g., single site HA vs multi-site DR), and required RTO/RPO per workload.	<ul style="list-style-type: none"> • NOT APPLICABLE
6.	PART II SECTION 5 – SPECIFICATI ONS	Do you require stretch cluster/multi-site capability, or is single-site cluster acceptable?	<ul style="list-style-type: none"> • NOT APPLICABLE
7.	PART II SECTION 5 – SPECIFICATI ONS	DR expectation: Azure Site Recovery, third-party replication, or existing DR tooling	<ul style="list-style-type: none"> • NOT APPLICABLE
8.	PART II SECTION 5 – SPECIFICATI ONS	<ol style="list-style-type: none"> 1. Confirm required security controls: baseline hardening, MFA, privileged access, vulnerability management. 2. Confirm security tooling expectations: Defender for Cloud + Microsoft Sentinel onboarding (in-scope per tender) and whether OAG already has Sentinel workspace. 3. Audit/compliance requirements: log retention duration, SIEM/SOC processes, regulatory frameworks, encryption requirements (at-rest/in-transit). 	<ul style="list-style-type: none"> • For all these, please refer to REQUIREMEN T Nos. 3, 3.1, 3.2 and 3.3
9.	PART II SECTION 5 – SPECIFICATI ONS	<ol style="list-style-type: none"> 1. Who will do day-2 operations (OAG vs SI), and what SLAs are expected? 2. Required handover artifacts: as-built docs, runbooks, monitoring dashboards, governance policies, security baseline, DR runbooks. 3. Training/knowledge transfer depth (admins only vs broader team) (also 	<ul style="list-style-type: none"> • For all these Please refer to REQUIREMEN T Nos. 4 and 5.0 Technical Training & Knowledge

		referenced as an expectation in internal tender discussions). 4. Acceptance criteria: performance benchmarks, failover tests, security validation, Arc onboarding success criteria	Transfer Curriculum
10.	PART II SECTION 5 – SPECIFICATI ONS	What’s the subscription type (CSP/EA/PayGo) and who owns the tenant/subscription used for Azure Local registration and billing? (Azure Local requires an Azure subscription.)	<ul style="list-style-type: none"> • CSP
11.	PART II SECTION 5 – SPECIFICATI ONS	Confirm whether Windows Server guest licensing, SQL licensing, and any AVD licensing are required.	<ul style="list-style-type: none"> • NOT APPLICABLE
12.	PART II SECTION 5 – SPECIFICATI ONS	Technical clarification questions (for “existing hardware” + supportability)	<ul style="list-style-type: none"> • This information will be provided at the project implementation phase once a vendor has been Identified.
13.	PART II SECTION 5 – SPECIFICATI ONS	Are you providing the hardware? If yes, what are the hardware specifications that you have on the server provided? If we are providing the hardware, please clarify what hardware specs we are working with	<ul style="list-style-type: none"> • No Hardware is being procured

All other terms and conditions remain unchanged.

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PROCUREMENT PRIVACY NOTICE

What is personal information?

"Personal information" means any information that can be used to identify a person or an individual who is reasonably identifiable. Examples of Personal Information we collect include: names, addresses, email addresses, phone and identification numbers, salutation, Nationality. In general terms, this includes information that personally identifies you either directly (e.g. your name) or indirectly.

"processing" means any operation or sets of operations which is performed on personal data or on sets of personal data whether or not by automated means, such as

- (a) collection, recording, organisation, structuring;
- (b) storage, adaptation or alteration;
- (c) retrieval, consultation or use;
- (d) disclosure by transmission, dissemination, or otherwise making available; or
- (e) alignment or combination, restriction, erasure or destruction.

What personal data do we collect?

The information that we may collect and process includes but is not limited to the following:

- i. information about your staff's career history, or education.
- ii. Any identifying name, number, mark, email address, street name, phone number, or other specific designation given to the person.
the individual's name, if it is present along with additional personal information about the individual or if the revelation of the name alone would provide information about the individual.
- iii. details regarding the race, information about a person's contained in their CVs and CR 12; it may include information about their nationality, ethnic, or social origin;
- iv. Emails that the sender directly or implicitly designates as private or confidential, as well as follow-up messages that would divulge the original email's contents;
- v. the ideas or viewpoints of another person regarding the person.

How do we collect your personal data?

Most of the personal information we process is provided to us directly by the bidding company in the bids or by members of staff during the procurement process.

How will we use your personal data?

The information we collect will depend on the reasons for which it is collected and used. This might differ in our various interactions. We will only collect information that we need



for procurement purposes and for the performance of a contract once the procurement process is completed.

How do we keep your personal data safe?

The Personal Information provided is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information. However, most of the Personal Information is or will be stored in client files which will be kept by us for the period prescribed in the Document Archiving and Retention Policy.

Whether we share personal data with third parties

We may disclose personal information to third parties in accordance with the Data Protection Policy, other government institutions in the execution of their statutory or constitutional mandates, our external auditors, contractual service providers when necessary and where you would reasonably expect us to disclose your information.

What are the data protection rights of individuals?

When a company provides personal data to us, their staff have certain rights available to them in relation to that data. These rights are outlined below and can be exercised by contacting the Data Protection Officer, indicating which right the staff member wishes to exercise:

Your right of access - the individual has the right to ask us for copies of their personal information.

Your right to rectification - they have the right to ask us to rectify information they think is inaccurate. They also have the right to ask us to complete information they think is incomplete.

Your right to erasure - They have the right to ask us to erase their personal information in certain circumstances.

Your right to object to processing – they have the right to object to the processing of their personal data in certain circumstances.

Your right to data portability - They have the right to ask that we transfer the information provided to us to another organisation, or to themselves, in certain circumstances.

They are not required to pay any charge for exercising their rights. If they make a request, we have fourteen days to respond to you.

In the case of data portability, the individual is required to pay for the transfer and the process should be effected within 30 days.



Incase of any enquiries or complaints contact:
Data Protection Officer
Email: dpo@oagkenya.go.ke
Office of the Auditor General
Anniversary Towers, University Way
P. O. Box 30084-00100
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**In case of complaints you can contact the Office of the Data Protection
Commissioner**
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Communications Authority Centre
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