

ADDENDUM NO. 04

**TENDER NUMBER:
OAG/OT/10/2025-2026 - PROVISION OF BACKUP & REPLICATION SOFTWARE
MAINTENANCE & SUPPORT**

Reference is made to the below listed tenders which were published on the Public Procurement Information Portal www.tenders.go.ke and on the Office of the Auditor-General's website www.oagkenya.go.ke on 9 February 2026 and Addendum No. 01, 02 and Addendum No. 03. We wish to make the following additional clarifications:

| S/No | Section in the Tender Document | Requirement/Query | Clarification |
|------|---|--|---|
| 1. | EVALUATION CRITERIA COMPLIANCE TO SPECIFICATIONS | <p>TECHNICAL REQUIREMENTS</p> <p>Business Objectives of the Purchaser</p> <p>a. The objective of this implementation is to implement a modern backup and replication Appliance for our Veeam Data Platform. The solution must provide comprehensive protection for virtual, physical, and cloud-native workloads, with a specific focus on ransomware immutability and rapid recovery</p> <p>b. The Proposal shall provide a turnkey solution including Veeam licensing where required and optimized hardware that meets the following specifications</p> <p>Are we are required to quote for Veeam licence? Kindly share the existing contract number so that we can request for renewal of subscription and the number of years required for the subscription</p> | <ul style="list-style-type: none"> We currently have a running Veeam Support Contact. So, you don't need to quote for Veeam support. If needed the contract can be obtained from the OEM. |
| 2. | EVALUATION CRITERIA COMPLIANCE TO | <p>OEM SUPPORT</p> <p>Kindly advise the number years required for appliance OEM support this is not clear on the tender</p> | <ul style="list-style-type: none"> The OEM support is for Three Years but paid annually |

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| | SPECIFICATIONS | | |
| 3. | EVALUATION CRITERIA COMPLIANCE TO SPECIFICATIONS | <p>Partner support & implementation services</p> <p>Kindly advise if you require partner implementation services?</p> <p>Kindly advise if you need partner support services? If so, how many years?</p> | <ul style="list-style-type: none"> • Please see the maintenance and support section and it is for the appliance only. |
| 4. | SECTION 5 SPECIFICATIONS | <p>You mention you have Veeam Data Platform licenses. Kindly clarify the below:</p> <ol style="list-style-type: none"> 1. What version of Veeam Backup & Replication is currently deployed? 2. Which edition is in use (Foundation / Advanced / Premium)? 3. How many instances (VUL) are currently licensed? 4. Is the current environment expected to grow in scope? | <ul style="list-style-type: none"> • Version 12 • Premium Plus • 50 • No, not in this deployment. |

All other terms and conditions remain unchanged.

Deputy Auditor-General - Corporate Services
For: The Auditor-General.

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PROCUREMENT PRIVACY NOTICE

What is personal information?

"Personal information" means any information that can be used to identify a person or an individual who is reasonably identifiable. Examples of Personal Information we collect include: names, addresses, email addresses, phone and identification numbers, salutation, Nationality. In general terms, this includes information that personally identifies you either directly (e.g. your name) or indirectly.

"processing" means any operation or sets of operations which is performed on personal data or on sets of personal data whether or not by automated means, such as

- (a) collection, recording, organisation, structuring;
- (b) storage, adaptation or alteration;
- (c) retrieval, consultation or use;
- (d) disclosure by transmission, dissemination, or otherwise making available; or
- (e) alignment or combination, restriction, erasure or destruction.

What personal data do we collect?

The information that we may collect and process includes but is not limited to the following:

- i. information about your staff's career history, or education.
- ii. Any identifying name, number, mark, email address, street name, phone number, or other specific designation given to the person.
the individual's name, if it is present along with additional personal information about the individual or if the revelation of the name alone would provide information about the individual.
- iii. details regarding the race, information about a person's contained in their CVs and CR 12; it may include information about their nationality, ethnic, or social origin;
- iv. Emails that the sender directly or implicitly designates as private or confidential, as well as follow-up messages that would divulge the original email's contents;
- v. the ideas or viewpoints of another person regarding the person.

How do we collect your personal data?

Most of the personal information we process is provided to us directly by the bidding company in the bids or by members of staff during the procurement process.

How will we use your personal data?

The information we collect will depend on the reasons for which it is collected and used. This might differ in our various interactions. We will only collect information that we need



for procurement purposes and for the performance of a contract once the procurement process is completed.

How do we keep your personal data safe?

The Personal Information provided is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information. However, most of the Personal Information is or will be stored in client files which will be kept by us for the period prescribed in the Document Archiving and Retention Policy.

Whether we share personal data with third parties

We may disclose personal information to third parties in accordance with the Data Protection Policy, other government institutions in the execution of their statutory or constitutional mandates, our external auditors, contractual service providers when necessary and where you would reasonably expect us to disclose your information.

What are the data protection rights of individuals?

When a company provides personal data to us, their staff have certain rights available to them in relation to that data. These rights are outlined below and can be exercised by contacting the Data Protection Officer, indicating which right the staff member wishes to exercise:

Your right of access - the individual has the right to ask us for copies of their personal information.

Your right to rectification - they have the right to ask us to rectify information they think is inaccurate. They also have the right to ask us to complete information they think is incomplete.

Your right to erasure - They have the right to ask us to erase their personal information in certain circumstances.

Your right to object to processing – they have the right to object to the processing of their personal data in certain circumstances.

Your right to data portability - They have the right to ask that we transfer the information provided to us to another organisation, or to themselves, in certain circumstances.

They are not required to pay any charge for exercising their rights. If they make a request, we have fourteen days to respond to you.

In the case of data portability, the individual is required to pay for the transfer and the process should be effected within 30 days.



Incase of any enquiries or complaints contact:
Data Protection Officer
Email: dpo@oagkenya.go.ke
Office of the Auditor General
Anniversary Towers, University Way
P. O. Box 30084-00100
NAIROBI

**In case of complaints you can contact the Office of the Data Protection
Commissioner**
Office of the Data Protection Commissioner
Communications Authority Centre
info@odpc.go.ke
P.O Box 30920-00100
G.P.O Nairobi

