

ADDENDUM NO. 01

**TENDER NUMBER:
OAG/OT/16/2025-2026 - PROVISION OF MICROSOFT UNIFIED SUPPORT
SERVICES AND ENTERPRISE AGREEMENT (RE-ADVERTISEMENT)**

Reference is made to the below listed tenders which were published on the Public Procurement Information Portal www.tenders.go.ke and on the Office of the Auditor-General's website www.oagkenya.go.ke on **31 March 2026**. We wish to make the following clarifications:

S/No.	Section in the Tender Document	Requirement/Question	Clarification
1.	PART II SECTION 5 – SPECIFICATI ONS	<p>Technical requirement</p> <p>4.3. Connectivity Model: Air-Gapped</p> <p>a. Please confirm what “Air Gapped” means in the context of this project:</p> <ul style="list-style-type: none"> - Fully isolated (no outbound internet), or - Controlled outbound connectivity (e.g., proxy/allow-listed endpoints), or - Periodic synchronization via staging network/media. 	The connectivity Model will be Limited Connectivity (Intermittently Connected)
2.	PART II SECTION 5 – SPECIFICATI ONS	<p>If fully isolated, please clarify the expected approach for:</p> <ul style="list-style-type: none"> - Azure Arc management plane operations, - Update Manager patching, - Defender for Cloud and Microsoft Sentinel data ingestion, - AKS Arc/GitOps synchronization and container image updates. 	<p>N/A</p> <p>Connectivity changed to Limited Connectivity Model</p>

3.	PART II SECTION 5 – SPECIFICATI ONS	Technical requirement 1.1. Infrastructure The tender specifies Azure-consistent compute/storage/networking on OAG-owned hardware. a. Please share the planned/available Azure Local cluster hardware details: - Number of nodes and site/location(s), - Server make/model, CPU generation/cores, memory per node, - NIC count/speeds (e.g., 10/25/40/100GbE) and network topology, - Storage configuration (NVMe/SSD/HDD), and any required resiliency mode, - Fiber Channel HBA models (if applicable) and SAN connectivity approach.	This will be shared with the Successful Bidder.
4.	PART II SECTION 5 – SPECIFICATI ONS	Please confirm whether bidders should assume: - Existing OAG hardware only, or - Bidders may propose additional hardware (and whether this is within this tender’s scope).	Bidders can recommend Additional hardware, but they cannot bill for them
5.	PART II SECTION 5 – SPECIFICATI ONS	Technical requirement 2.2. Legacy Integration NetApp Fiber Channel SAN “Direct Integration” The tender requires integration of existing Fiber Channel-based SAN storage (NetApp) directly with Azure Local clusters. a. Kindly provide: - NetApp model(s), ONTAP version, FC speeds (e.g., 16/32G), - FC switch/fabric details and zoning standards, - Current LUN provisioning model, multipath standard, and encryption requirements (if any),	This will be shared with the Successful Bidder.

		<ul style="list-style-type: none"> - Any performance/availability constraints or acceptance criteria expected. 	
6.	PART II SECTION 5 – SPECIFICATI ONS	<p>Technical Requirement 1.3. Hybrid DR (On-Prem ↔ Azure) – RPO/RTO and Testing</p> <p>The tender requires implementation of a hybrid DR architecture with tested RPO/RTO.</p> <ul style="list-style-type: none"> a. Please specify target RPO/RTO values per workload tier (if applicable). b. Please confirm what constitutes “tested”: <ul style="list-style-type: none"> - Full failover test, partial failover, tabletop exercise, or other validation method. <p>Please confirm DR tooling its Azure Site Recovery.</p>	<p>The bidder will only be required to demonstrate that the replication heartbeat is active, data consistency is maintained between production an DR, and a 'Test Failover' (isolated from the production network) has been successfully performed to verify VM bootability at the DR site without impacting live operations.</p>
7.	PART II SECTION 5 – SPECIFICATI ONS	<p>Technical Requirement 2. Onboarding & Integration and Technical Requirement 2.1. Virtualization: Azure Arc / AKS Arc Scope Details</p> <p>The tender requires onboarding of Arc-enabled servers (Windows/Linux) and Arc-enabled Kubernetes (AKS Arc) with GitOps governance, plus onboarding existing VMware vCenters and SCVMM management servers.</p> <ul style="list-style-type: none"> a. Please share quantities and versions where possible: <ul style="list-style-type: none"> - Number of Windows servers and Linux servers to onboard to Arc, - Number of Kubernetes clusters required (AKS Arc), and any workload expectations, - vCenter count/version(s) and SCVMM version(s)/count. b. For GitOps governance, please confirm any preferred method/tooling and repository location constraints given the air-gapped model. 	<p>This will be shared with the Successful Bidder.</p>

8.	PART II SECTION 5 – SPECIFICATIONS	Technical Requirement 3.2. Security stack: Security / Governance Acceptance Criteria The tender calls for Azure security baseline, Defender for Cloud, Update Manager, Microsoft Sentinel, and governance controls (RBAC, cost governance, tagging standards). a. Please confirm whether OAG has: - An existing Azure subscription/tenant to be used for management and security services, - An existing Microsoft Sentinel workspace, Log Analytics workspace, or established data retention requirements. b. Please confirm any existing RBAC model/tagging standards that bidders must follow, or whether bidders should propose new standards.	This is a new installation of Azure Local. OAG will provide the base Microsoft Entra ID (Azure AD) Tenant and an Azure Subscription . However, the bidder is responsible for: <ul style="list-style-type: none"> • Deploying and configuring the Log Analytics Workspace. • Setting up the data collection rules (DCRs) to bridge the on-premises Azure Local logs to the cloud. • Data Retention: Bidders should assume a standard requirement of 90 days of online searchable logs in Sentinel, with an archival strategy for longer-term compliance as per OAG audit regulations." There are currently no established Azure-specific RBAC or tagging standards for this infrastructure. Bidders are required to propose and implement a governance framework based on Microsoft Cloud Adoption Framework (CAF) best practices.												
9.	PART II SECTION 5 – SPECIFICATIONS	Microsoft EA <table border="1" data-bbox="456 1140 943 1392"> <thead> <tr> <th>Office of the Auditor-General -V.5</th> <th>Part number</th> <th>Qty/ Annual Commitment</th> </tr> </thead> <tbody> <tr> <td>Defender Endpoint P2 Sub Per User</td> <td>QLS-00003</td> <td>1600</td> </tr> </tbody> </table>	Office of the Auditor-General -V.5	Part number	Qty/ Annual Commitment	Defender Endpoint P2 Sub Per User	QLS-00003	1600	Amended to read: Microsoft EA <table border="1" data-bbox="984 1171 1515 1423"> <thead> <tr> <th>Office of the Auditor-General -V.5</th> <th>Part number</th> <th>Qty/ Annual Commitment</th> </tr> </thead> <tbody> <tr> <td>Defender Endpoint P2 Sub Per User</td> <td>QLS-00003</td> <td>2000</td> </tr> </tbody> </table> This should include implementation of Microsoft Defender Plan 2	Office of the Auditor-General -V.5	Part number	Qty/ Annual Commitment	Defender Endpoint P2 Sub Per User	QLS-00003	2000
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10.	INVITATION TO TENDER Tender Closing/opening date	Tender Closing/opening date 14 April 2026 Time 11.00a.m.	Changed to: Closing/Opening date 17 April 2026 Time 11.00a.m. Venues remains the same.												

All other terms and conditions remain unchanged.

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PROCUREMENT PRIVACY NOTICE

What is personal information?

"Personal information" means any information that can be used to identify a person or an individual who is reasonably identifiable. Examples of Personal Information we collect include: names, addresses, email addresses, phone and identification numbers, salutation, Nationality. In general terms, this includes information that personally identifies you either directly (e.g. your name) or indirectly.

"processing" means any operation or sets of operations which is performed on personal data or on sets of personal data whether or not by automated means, such as

- (a) collection, recording, organisation, structuring;
- (b) storage, adaptation or alteration;
- (c) retrieval, consultation or use;
- (d) disclosure by transmission, dissemination, or otherwise making available; or
- (e) alignment or combination, restriction, erasure or destruction.

What personal data do we collect?

The information that we may collect and process includes but is not limited to the following:

- i. information about your staff's career history, or education.
- ii. Any identifying name, number, mark, email address, street name, phone number, or other specific designation given to the person.
the individual's name, if it is present along with additional personal information about the individual or if the revelation of the name alone would provide information about the individual.
- iii. details regarding the race, information about a person's contained in their CVs and CR 12; it may include information about their nationality, ethnic, or social origin;
- iv. Emails that the sender directly or implicitly designates as private or confidential, as well as follow-up messages that would divulge the original email's contents;
- v. the ideas or viewpoints of another person regarding the person.

How do we collect your personal data?

Most of the personal information we process is provided to us directly by the bidding company in the bids or by members of staff during the procurement process.

How will we use your personal data?

The information we collect will depend on the reasons for which it is collected and used. This might differ in our various interactions. We will only collect information that we need



for procurement purposes and for the performance of a contract once the procurement process is completed.

How do we keep your personal data safe?

The Personal Information provided is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information. However, most of the Personal Information is or will be stored in client files which will be kept by us for the period prescribed in the Document Archiving and Retention Policy.

Whether we share personal data with third parties

We may disclose personal information to third parties in accordance with the Data Protection Policy, other government institutions in the execution of their statutory or constitutional mandates, our external auditors, contractual service providers when necessary and where you would reasonably expect us to disclose your information.

What are the data protection rights of individuals?

When a company provides personal data to us, their staff have certain rights available to them in relation to that data. These rights are outlined below and can be exercised by contacting the Data Protection Officer, indicating which right the staff member wishes to exercise:

Your right of access - the individual has the right to ask us for copies of their personal information.

Your right to rectification - they have the right to ask us to rectify information they think is inaccurate. They also have the right to ask us to complete information they think is incomplete.

Your right to erasure - They have the right to ask us to erase their personal information in certain circumstances.

Your right to object to processing – they have the right to object to the processing of their personal data in certain circumstances.

Your right to data portability - They have the right to ask that we transfer the information provided to us to another organisation, or to themselves, in certain circumstances.

They are not required to pay any charge for exercising their rights. If they make a request, we have fourteen days to respond to you.

In the case of data portability, the individual is required to pay for the transfer and the process should be effected within 30 days.



Incase of any enquiries or complaints contact:
Data Protection Officer
Email: dpo@oagkenya.go.ke
Office of the Auditor General
Anniversary Towers, University Way
P. O. Box 30084-00100
NAIROBI

**In case of complaints you can contact the Office of the Data Protection
Commissioner**
Office of the Data Protection Commissioner
Communications Authority Centre
info@odpc.go.ke
P.O Box 30920-00100
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